

2025 年 4 月 7 日

お客様各位

CTC エスピー株式会社

オープンテキスト社製 Carbonite（旧 DoubleTake）製品の
価格改定ならびに保守窓口変更のご案内

拝啓 平素は格別のお引き立てを賜り、厚くお礼申し上げます。

この度、オープンテキスト社製 Carbonite（旧 DoubleTake）製品の価格ならびに保守窓口
が下記に変更になりますことをご案内いたします。

■ 価格改定

新定価：添付「Carbonite+Webroot」PDF を参照ください。

なお CTC エスピーでの取り扱い製品は下記に限定されます。

- ・ Carbonite Availability
- ・ Carbonite Migrate

※各製品の Technical support、Professional service はお取り扱いしておりません。

適用日：2025/10/1

■ 保守窓口の変更

1) お問い合わせ先変更日：2025/10/1 から

2) お問い合わせご連絡先：

① メールアドレス wr-jcustomer@opentext.com

② サービス対応時間 月曜日～金曜日 10:00～18:00

（土日祝祭日及び年末年始等、オープンテキスト社が定める休業日を除く）

■ お問い合わせの際の必要連絡事項:

製品名、シリアル番号：

会社名：

お名前：

連絡先

お問い合わせ内容：（概要・詳細）

それに伴い、保守内容もオープンテキスト社が定義する規約に則りますこと、ご承知おき下さい。(規約：<https://www.carbonite.com/legal/technical-support-addendum>)

■ 本件お問い合わせ先

CTC エスピー株式会社 プロダクト管理課 proka@ctc-g.co.jp

以上

CARBONITE® + WEBROOT®

opentext® companies

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Carbonite Availability

Carbonite Migrate

Carbonite Availability

Carbonite Availability (Source-Only Licensing version 8.1 and newer)

Supports Windows (Server 2012 and above) and Linux (RHEL, OEL, and CentOS v6.8-6.10, v7.7-7.9, v8.2-8.4; CloudLinux v7.9; SLES v12.3-12.5, v15.0-15.2; Ubuntu 18.04.1-18.04.3, 20.04.1-20.04.3).
Source-only licenses are priced per protected system. Specify quantity on order. Includes 1 year of maintenance.

Product Name	Legacy SKU	New SKU	Currency	List Price	Overage SKU
Carbonite Availability Virtual	AVAILVIRT	1000060372	JPY	¥ 153,459	
Availability Virtual - 2 year Maintenance add-on	AVAILVIRT-M2	1000057182	JPY	¥ 68,465	
Carbonite Availability Virtual - support & maintenance 1 Year renewal	AVAILVIRT-R	1000060615	JPY	¥ 35,909	
Carbonite Availability Virtual - support & maintenance 3 Year renewal	AVAILVIRT-R3	1000060616	JPY	¥ 102,358	

Carbonite Availability Physical	AVAILPHYS	1000060368	JPY	¥ 903,883	
Availability Physical Add 2 Year Maintenance add-on	AVAILPHYS-M2	1000057181	JPY	¥ 403,282	
Carbonite Availability Physical - support & maintenance 1 Year Renewal	AVAILPHYS-R	1000060613	JPY	¥ 211,509	
Carbonite Availability Physical - support & maintenance 3 Year renewal	AVAILPHYS-R3	1000060614	JPY	¥ 602,890	

Carbonite Availability (Source-Target Licensing version 8.0 and older)

Supports Windows (Server 2003 R1/R2 and Server 2008 R1) and Linux (RHEL, OEL, and CentOS v5.9-5.11, v6.4-6.6; SLES v10.3-10.4, v11.2-11.3; Ubuntu 10.04.3, 10.04.4, 12.04.2, 12.04.3).
Virtual and Physical w/ Source-Target licensing requires a paid license for each source and target. Includes 1 year of maintenance.

Product Name	Legacy SKU	New SKU	Currency	List Price	Overage SKU
Carbonite Availability for Windows Virtual Edition per VM - support & maintenance 1 Year renewal	DTAVAILVE-R	1000060619	JPY	¥ 35,909	
Carbonite Availability for Linux Virtual Edition (per VM) - support & maintenance 1 Year renewal	DTAVAILVEL-R	1000060605	JPY	¥ 35,909	
Carbonite Availability for Windows Foundation Edition - support & maintenance 1 Year renewal	DTAVAILFE-R	1000060591	JPY	¥ 65,420	
Carbonite Availability for Windows Standard Edition - support & maintenance 1 Year renewal	DTAVAILWSE-R	1000060554	JPY	¥ 130,999	
Carbonite Availability for Windows Advanced Edition - support & maintenance 1 Year renewal	DTAVAILAE-R	1000060593	JPY	¥ 180,183	

Carbonite Migrate

Migration

Migrate Basic - 30-day license. Includes job support for files, folders, and full server (1:1), as well as access to the cloud migration web console and SDK support. Technical Support NOT included (purchased in Partner Portal, AMER Only)

Migrate Standard - 60-day license. Includes all Migrate Basic features PLUS full server to ESX and Hyper-V job support. Includes up to 2 technical support incidents per license. Available as single license or as a bundle.

Migrate Premium - 90-day license. Includes all Migrate Standard Features PLUS SQL Modernization & Migration, Failover Cluster, and Full Server Reverse support. Includes unlimited tech support incidents per license.

Product Name	Legacy SKU	New SKU	Currency	List Price	Overage SKU
Carbonite Migrate Standard for Windows and Linux per use	MigrateS	1000060500	JPY	¥ 47,480	
Carbonite Migrate Multi-pack license bundle	MigrateSM	1000060504	JPY	¥ 42,718	